**General information architecture (IA) recommendations**

* Make sure links are going to pages still existing in the site, example “Review training options” on homepage. Check the link crawl for a more detailed view of all links in the site.
* Make emails in the site links, so they are easy to click and send from the site.
* Wrap address information in address tags.
* Avoid making [large chunks in the WCMS the crimson color](https://accessibility.iu.edu/creating-content/documents/general-guidelines/descriptive.html), It makes directions harder to read for long text sections like this.
* “Types of disabilities” has an issue with the secondary nav jumping further down than it should be.
* All navigation titles should be in Caps, not sentence case.
* Consider adding a contact to your privacy notice.
* [Acronyms](https://accessibility.iu.edu/ada/index.html) should not be used in navigation titles that are there to tell you what content is coming before you click into the page.
* In the “Creating accessible content” section, consider using the next and previous buttons more consistently in each section or take them out totally.
  + Add some space above the buttons in the CTA to make them easier to read.

**Recommendations for changes in the site structure**

* Syllabus statement is in both in the “In class” page and a separate nested page. Reduce duplicate content by placing this content in one place and linking to it from elsewhere in the site.
* The title for the section “Getting Assistance” is more descriptive of the content in the “ADA @ IU.” Consider moving all content (minus what’s on the ADA index page, which moved to the policies page in “Understanding Accessibility”) under “Getting Assistance.”
* Add how to report accessibility barriers to the “Getting Assistance“ section. The rest of the information currently on “Getting Assistance” index page is already elsewhere on the site and can be linked to.
* Consider moving how to submit a care referral out of the “Types of Disabilities” page into its own page under “Getting Assistance.”
* Move “Understanding Accessibility” to the first navigation item and pull all University Policies content (including ADA content) under this section.
* In “Creating accessible content” there are some very similar categories throughout this section. Make sure you are using consistent labeling across these sections. Consider bringing “General guidelines” up one level out of Electronic Documents to prevent duplication of content. Consider linking out to content already available in the Knowledge Base, reducing the layers of pages a user has to navigate, and reducing potential for content becoming out of sync with the KB as it’s updated.

The new recommended structure reflecting these changes can be found in the [sitemap](https://accessibility.iu.edu/_wellness-check/attachments/accessibility-sitemap.pdf).